

If you join us in the role of **IT Operation Engineer (m/f/d)** this is what you can expect from us :

- Attractive salary and an overall competitive package
- Well-structured training for the job and constant support from your manager
- Hybrid way of working
- Flexible work hours
- Home equipment allowance
- Equipment needed for the role (laptop and mobile phone, including monthly mobile phone subscription)
- Referral bonuses for recommending new team members to join the company

About your future role

Support end-users on IT related incidents, request, local onboarding/offboarding (end-user computing) (20%).

Member of engineer team and member of piquet team. As engineer team member, you manage local IT platform, specific applications (ERP, Payment Applications) and projects related to these applications or providers (80%).

Your key responsibilities in this role will be.

- to manage onboarding and offboarding of employee
- to troubleshoot and diagnose problems.
- to ensure a smooth running of the IT infrastructure and participate in proactive tasks
- to manage 2LVL and 3LVL issues from end users and payment infrastructure and related network.
- to follow ITIL processes (i.e., incidents, requests, problems, changes).
- to support IT team on daily and on projects tasks.
- to be member of the piquet team.

What makes you the best person for this job?

As you read about the role, are you eager to learn more? If so, review the qualifications that fit you for the position. Remember, beyond your skills and experience, it's your potential that sets you up for success in your daily tasks.

Qualifications needed to be successful in this role:

- An engineer degree in computer science or related field
- 2 years in the same position
- A strong working knowledge of IT infrastructure (VMware, Active Directory, ADFS, Veeam, Microsoft Windows, Linux Redhat), certification is a plus.
- Network and security knowledge (DHCP, DNS, Routing, VPN), Cisco and/or Fortinet certification is a plus.
- Knowledge in database management is a plus
- Knowledge in advanced scripting is a plus
- Project coordination
- Multinational environment

Additional skills and experience that would make you stand out:

- Analytical mind
- Listening, learning and adaptive skills

- Team worker
- Autonomous
- Stress tolerant
- Customer focused
- Organized
- Proactive
- **French : fluent or excellent Level (spoken and written)**
- **English: B2 level (spoken and written)**